ServiceRanger 4 Software Upgrade – Download and Install Procedure

Date: August 15, 2022   **Updated:** 4/03/2023

Complete the following steps:
- **Step A:** Download ServiceRanger4 Software Upgrade
  - Review Installation Requirements below
- **Step B:** Install ServiceRanger 4 Software
- **Step C:** Monitor ServiceRanger 4 Database Download

Step A: Download ServiceRanger 4 Software Upgrade
1. Click here to download software.
   - If using Internet Explorer or Microsoft Edge, select "Save" when prompted.
   - If using Google Chrome, file automatically saves to computer.

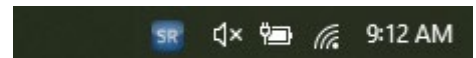**Step B: Install ServiceRanger 4 Software**
1. Locate " Service4Install...exe" file in location saved to or "Downloads" folder.
2. Right click on install file, select Run as administrator.

   NOTICE: You must have full administrator privileges (admin rights) on the computer before these files can be installed.

   Note: If you do not have admin rights or have issues downloading or installing any of the files, contact your computer administrator for assistance.

3. Go through the install process defaulting everything unless to select a different language.
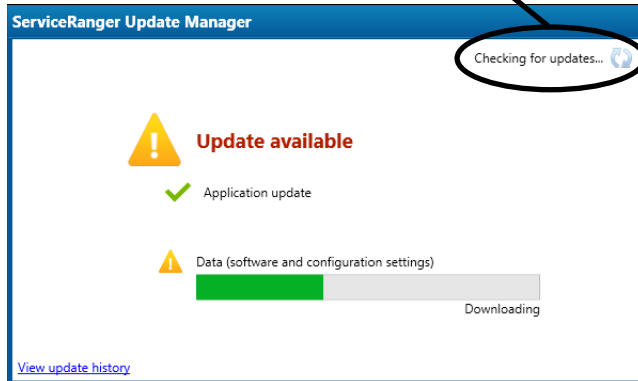   **Note:** Once program has been installed, installer closes, and "SR" icon is indicated in task bar. May have to select " " to view icon.
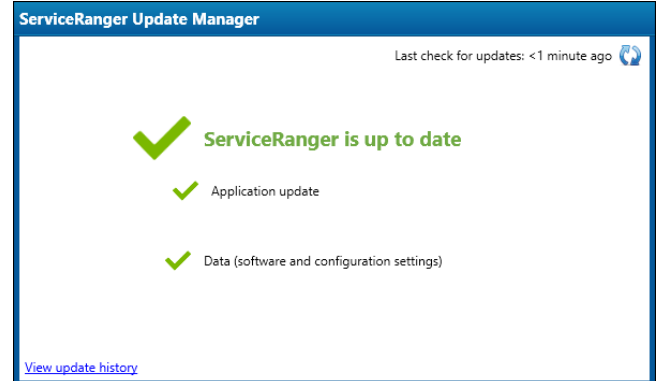
Step C: Monitor ServiceRanger 4 Database Download
1. Locate "SR" icon in task bar, left click icon once (only once) to open Update Manager.
2. Monitor upper right corner for database download status and wait until complete.

Database downloading:

Database download complete:

ServiceRanger Update Manager

Checking for updates...

⚠ **Update available**

✓ Application update

⚠ Data (software and configuration settings)

Downloading

View update history

ServiceRanger Update Manager

Last check for updates: <1 minute ago

✓ **ServiceRanger is up to date**

✓ Application update

✓ Data (software and configuration settings)

View update history

Installation Requirements:

To successfully install and operate ServiceRanger 4 your computer must meet the following system requirements:

- Platform: IBM or 100% Compatible
- Operating System (32 and 64-bit versions):
  - o Windows 10
  - o Windows 11
- Processor: 2.0 GHz or greater, dual core or greater
- RAM Memory: 4 GB or more recommended
- Hard Drive: 10 GB available space
- Display: SVGA (1024 x 768 pixels) Color
- Internet: Internet connection required for updates and features
- Required Software: Microsoft .Net Framework version 4.8 or greater

Before beginning the installation of the ServiceRanger 4 software it is strongly recommended that you exit all Windows programs.

Note: If starting ServiceRanger 4 for the **first time**, you will be prompted to activate the software. To activate the software, you must enter the Serial Number and Order Number you obtained after completing: Create Account and Purchase License.

Warranty Information:
Information only